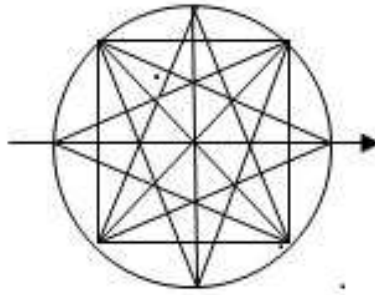


**Chairs:**

Sam Navarria: Mob: 0432 975 558  
Cynthia Shaw: Mob: 0466 157 906



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**MIGRANT SETTLEMENT COMMITTEE (Eastern Region)**

Standing Committee of the Communities' Council on Ethnic Issues (Eastern Region) Inc.

Reg. No. A0017562S

**Minutes – Friday March 04, 2022.**

**Zoom meeting 9:30 am – 11:00 am**

**Meeting Host:** Migrant Information Centre (Eastern Melbourne)

**Chairperson:** Sally Brooks, MIC (Eastern Melbourne), Strategic Engagement Coord./Employment Services

**1. Acknowledgement of Country – Sally Brooks**

**2. Attendance**

**Presenter**

Sally Brooks	MIC (Eastern Melbourne)
Mervat Dahdoule	MIC (Eastern Melbourne)

**Present**

Daniele Noel	CCOEI President
Con Pagonis	COOEE eNews Editor
Cynthia Shaw	CCOEI Committee of Management Member
Iresha Butngamuwa	Eastern Community Legal Centre
Madeleine Parker	Department of Education
Dilnaz Billimoria	CCOEI, Whitehorse Interfaith Network
Sarah Martinelli	City of Whitehorse, Community Development Officer - Diversity
Shani	Student Placement LMCC
Tamika O'Brien	Neami National
Vicki Selimi	Services Australia, MSO
Megan Cook	Services Australia, MSO
Malcolm Hill	Melbourne AMEP VTS
Bec Patterson	Foundation House
Emma Wilkinson	Boroondara City Council
Katrine Gabb	Manningham City Council
Gina Etienne	Eastern Health
Tina Andriotis	Box Hill Institute
Cindy Kung	Louise Multicultural Community Centre
Saarah Ozeer	CCOEI Committee/Bounce
Jess Ness	Centre Ringwood Community Centre
Sarah Shanahan	Dept., Justice
Jordan Brown	
Rishono Lobo	
Benjamin Lam	

**Apologies**

Sam Navarria	CCOEI and MSC
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Chris and Heather Cosgriff	CCOEI and MMIGP
Madeleine Giummarra	Foundation House
Ken Pang	CCOEI and MSC
Gitta Clayton	CHBC
Paul Croft	Your Library Team Leader - Digital Literacy
Helen Jurcevic	Women's Friendship Group
Carole Pondevie-Lay	Melbourne Polytechnic Community Liaison, Engagement Manager
Krishani Dassanayake	CCOEI, Community member

**Acknowledgement of Country.** Sally Brooks acknowledged the original custodians of the lands of those attending the MSC meeting, their elders past present and emerging.

#### **Minutes - MSC 04 February 2021**

Moved Cynthia Shaw, Seconded Sally Brooks.

**Business Arising** – incorporated in the meeting agenda when required

**Correspondence** – circulated via email to members of the MSC (often on a daily basis)

**MSC 2022 Calendar** (see attached calendar). The Calendar was fully endorsed at the December Review and Planning meeting.

#### **Next meetings:**

- **1 April 2022: Hosts** - Boroondara City Council, Chairperson: Emma Wilkinson
- **6 May 2022: Hosts** - Whitehorse City Council, Chairperson: Sarah Martinelli

#### **COOEE! eNews:**

Con said that currently editions are published monthly. Contributions need to be received by the Friday before the Monday of publication. Contributions to the newsletter are welcomed from all MSC members. He said it was pleasing to see the reach of the newsletter increasing every edition.

#### **Reports:**

- **Katrine Gabb, Manningham City Council**  
phone: +61 3 9840 9398  
email: [Katrine.Gabb@manningham.vic.gov.au](mailto:Katrine.Gabb@manningham.vic.gov.au)
  - ▮ International Women's Day event – tickets available here.  
<https://www.manningham.vic.gov.au/events/iwd>
  - ▮ We are currently setting up the Manningham Multicultural Advisory Committee. Expressions of Interest will open March 23-April 13. Please contact me if interested in receiving an EOI.
  - ▮ Strength through Connection forum – United Nations International Day of Elimination of Racial Discrimination event with Monica Forson from VEOHRC and Kam Razmara from the Iranian community on 21<sup>st</sup> March.
- **Megan Cook - Services Australia MSO Update 4/3/22**  
0477 386 962
  - 449 Visa holder seminars for Afghan Evacuees still in progress, more arrivals expected over the coming months.
  - Redeployment of staff across the Agency to assist with Pandemic Leave Disaster Payment and additionally, Australian Government Disaster Recovery Payment (Floods) processing continues.

- Customers encouraged to utilise telecommunication services, online and appointment based access to service. Respecting customer time, and allowing redeployment of staff for assistance across agency priorities as required.
- LGA's with high Covid-19 active case numbers continuing to utilise full PPE.

#### **MEETING FOCUS:**

The Migrant Information Centre (Eastern Melbourne) (MIC) hosted the Migrant Settlement Committee meeting held on Friday 4<sup>th</sup> March 2022.

- **Sally Brooks, Strategic Engagement Coordinator at MIC** presented "Working in the Settlement Sector" which outlined the different programs and support services that MIC provides. The presentation also showcased [MIC's animation video](#) promoting gender equity in newly arrived communities and highlighted two projects including the Mental Health Literacy Project, targeting the Hakha Chin and Zomi communities and a Multicultural Fishing Project.
- **Mervat Dahdoule, Volunteer Coordinator and Project Officer at MIC** presented on loneliness and isolation in older migrant communities including information about MIC's [Community Visitors Scheme](#) and the [Access and Support Program](#). The presentation outlined how loneliness and isolation, although exacerbated by COVID, is experienced by older people from migrant backgrounds due to the many barriers faced.

For more information on MIC programs, or to make a [referral](#) please contact us at [mic@miceastmelb.com.au](mailto:mic@miceastmelb.com.au), ph: 03 9285 4888 or visit our website at [www.miceastmelb.com.au](http://www.miceastmelb.com.au)

*MIC PowerPoint presentations:*

1. [MIC MSC Presentation – Working in the Settlement Sector](#)
2. [MIC MSC Presentation – Loneliness and Isolation](#)

**Next meeting:** 01 April 2022:

**Meeting Focus:** Host organisation – Boroondara City Council

**Chair:** Emma Wilkinson